

PLAY SAFE, STAY SAFE GUIDANCE

From 12th April

All Players must register prior to their booked time. We request payment transactions to be by card and contactless where possible. Government restrictions will apply

OPENING TIMES

Times will be amended each week in line with refurbishment work & releasing of restrictions. Please refer to website or contact our Golf Team

w/c 12th April

Academy: Range & Par 3 (Last Balls 5pm)
9am - 5.30pm

Golf Shop: Reception & Shop
7.15am - 6.45pm

Keepers Hatch & Patio: Food & Drink To Go
9am - 6pm (Last Orders 5.30pm)

GOVERNMENT RESTRICTIONS

Rules for play to include: players must not be displaying any signs of COVID-19, player is not required to be in isolation by recommendation from the Government and player must not have been out of the country within the last 14 days.

Golfers are only permitted to travel on their own or with someone they live with social distancing must be adhered to at all times.

Face coverings must be worn in all indoor facilities.

Golfers must not share food or drink, touch other players golf equipment or shake hands. All users must wash hands on entrance to facilities.

Track and Trace details are documented to ensure contact can be made.

Any player that falls outside of the criteria or are found not to be adhering to any of the rules communicated below will be asked to leave the course immediately. The following rules are in place for the safety of our members, guests and our staff.

MATFEN GUIDANCE

Face coverings must be worn in The Keepers and in the Academy until you are in your bay

Toilet facilities will be open for Golfers to use

Shoes to be changed at the car and clubs to be kept with person

All players are asked to register at the Golf Shop on arrival

Golf Shop is open for retail, only 2 customers in the Golf Shop at any one time

A limited number of buggies, trolleys and clubs available for hire

GOLF

Play is permitted in groups of 4 Tee Times must be prebooked

Tee time intervals will be every 8 minutes on the main course and 10 minutes
on the Par 3 course

Practice chipping/putting green adjacent to river is open to all golfers prior to play

Practice green at the Academy is open for Members and visitors accompanied by a professional
during a lesson – registration prior to use is required

Practice nets are open to all golfers

Players are not to go to the first tee until the group in front has moved on

Players must begin at their designated start time from the first hole of their booked course

Bunker rakes removed

Flags to remain in hole (holes have been adapted to help with ball retrieval)

On course Bins have been removed so please take all litter home

Locker Room to remain closed

Shoe/trolley cleaner will be turned off until further notice

PSI Score Entry is not available – Competition entry in the Golf Shop.

ON COURSE

Golfers to remain 2 metres apart at all times from people outside their household

Do not touch or pick up stray golf balls or touch another players equipment

Flagstick must remain in at all times - do not touch the flagstick

Food and drink must not be shared between players

Please do not shake hands with your playing partners

HIRE ITEMS

Whilst limited hire equipment will be available under strict sanitising practices, if you are able to do so, we recommend that you bring your own

Limited golf buggies are available, only to be shared with people from your household
Pull and electric trollies will be available to hire from the golf shop

RANGE

10 indoor bays are available for individuals 4 bays on the astro-turf area

Balls will be purchased and customer will vend - hands are to be sanitised prior to using machine

Only one use of the range ball machine per person (100 balls)

Only one person per bay is permitted to allow safe access and social distancing

No standing or waiting is permitted blocking the walkway behind the bays - all users must be in a designated bay

The ball basket is to be returned to reception following use and will be cleaned by our team

Golf balls are sanitised between use

Hire & Demo club use will be documented

Track and Trace details will be required

Last balls will be available 30 minutes prior to closure.

No use of the Range is permitted outside of opening hours

COACHING

Group Lessons - permitted outdoors. Maximum of 8 in the group (7 players & 1 Coach)

Teaching Room is available for 1-1 coaching only

1-to-1 Fittings are permitted outdoors.

Masks to be worn by Golf Pro's during lessons

Golf Pro's will be available to teach and will adhere to guidelines provided by PGA & Matfen Hall policies and procedures

Lessons can be booked directly with Pro's or via the Golf team

Daily Coaching Diary will be recorded to ensure Track and Trace

Golf Pro's will communicate details of policies and procedures to all players prior to lesson

PAR 3

Players must register prior to play

Track and Trace details will be required

Tee times must be followed to ensure safe distancing

Play is permitted in a maximum group size of 4 players

Social distancing must be adhered to

Flags must not be touched or taken out

THE KEEPERS

Hatch and patio will be open for food and alcohol. Indoor bar remains closed.

Rule of six applies (six people or two households)

Track and Trace details will be recorded

Sanitising station will be provided